

---

Title **0007** 02/26/2021  
by **Kimberly Miller** in **2021 COAPRT Annual Report** id. 19345439  
kdmiller@uncg.edu

---

## Original Submission 02/26/2021

---

### Section 1: Contact Information

---

Name of institution **University of North Carolina at Greensboro**

---

Name of Accredited Program **Therapeutic Recreation**

---

Total number of COAPRT Accredited Programs at this institution **2**

---

Name and contact information of the Primary Contact for your COAPRT Accredited Program(s). All communications will be sent to this person. **Kimberly Miller, CPRP**

---

Position Title **AP Associate Professor**

---

Address **524 Highland Avenue  
203 Ferguson Building  
Greensboro  
North Carolina  
27412  
US**

---

Email **kdmiller@uncg.edu**

---

Phone **+13363344480**

---

Department Name **Department of Community and Therapeutic Recreation**

---

Website **<https://hhs.uncg.edu/ctr/>**

---

President of Institution **Chancellor Frank Gilliam, Jr.**

---

President's Email **chancellor@uncg.edu**

---

## **Section 2: Intent to Pursue Accreditation**

---

Does the academic unit intend to pursue accreditation or re-accreditation as originally scheduled? **Yes**

---

Regional Accreditation: Is the institution currently accredited by the appropriate regional accrediting association approved by the Council for Higher Education Accreditation (CHEA) or by the current national accrediting body (Standard 1.02)? **Yes**

---

## **Section 3: Statistics Summary Report - Faculty**

---

Are there a minimum of two full-time faculty members and a minimum of one additional full-time equivalent faculty position (FTE) assigned to and instruct in the program? (Standard 1.03) **Yes**

---

Do a minimum of two full-time faculty members hold a degree of masters or higher, and a degree of bachelors or above in parks, recreation, tourism or related field? (Standard 1.04) **Yes**

---

Do all individuals instructing in the program have the competence and credentials in the subject matter for which they are responsible?  
(Standard 1.05)

**Yes**

---

**Section 4: Statistics Report - Students Note: Council adopted the Graduation Rate definition used by the National Center for Education Statistics, <https://nces.ed.gov/ipeds/use-the-data/survey-components/9/graduation-rates>. As required by the Council on Higher Education Accreditation (CHEA), COAPRT is mandated to engage in “regular, critical, self-evaluation of its performance, standards, policies and impact” (CHEA Standard 12.M.1). This process includes “the review of aggregate information regarding the extent to which the accredited institutions or programs are achieving their expectations for student learning” (CHEA Standard 12.M.1). To meet this CHEA standard going forward and to provide program-level outcomes data, COAPRT is adding two questions to the annual report: graduate school acceptance rate and post-graduation employment rate. These are in addition to the program-level outcome of the six-year graduation rate currently reported. COAPRT recognizes reporting these new program-level outcomes will require additional planning and effort and your programs may not be currently collecting this information. If you do not have the graduate school acceptance rates or post-graduation employment rates for 2020 graduates, please enter “N/A” in the spaces below. In the “Notes” space, please provide a brief description of how you have collected relevant data, plan to improve what you have collected (if applicable) or will now plan to collect and report the data. In addition, provide a credible/acceptable response rate you will achieve for future annual reports. For the 2021 annual report (due March 2022), these data will be required, and N/A will not be accepted. This data will be collected and reported for each COAPRT accredited program within your department and not aggregated across multiple COAPRT accredited programs. Therefore, you will see these questions repeated in each COAPRT accredited program (e.g., therapeutic recreation, sports management, tourism) section. Suggested sources of evidence for this program-level data could include alumni or senior exit surveys completed within x months of graduation, centrally collected data if it can be dis-aggregated for each of your programs, self-report in a department data-base, etc.**

---

Six-year graduation rate (as previously required)

**100%**

---

Graduate school acceptance rate (new requirement)

**Report the number of last year's graduates from the accredited program who indicated they have been accepted to graduate school, the percent of the graduating class this number represents, the method of data collection, and the response rate or percent of graduating students for whom you have data. If data are not available for this year, please use the "Notes" space to briefly describe a plan to provide the data in a consistent manner in future annual reports. See examples below: Example A (have data) Number accepted to graduate school: 7 Percent of graduating students: 11% Method of measurement: Survey collected three months post-graduation Response rate: 83% of graduating students responded to survey Notes: We will monitor and assure we continue to achieve a response rate of greater than 80% Example B (have data) Number accepted to graduate school: 3 Percent of graduating students: 18% Method of measurement: Self-report on department database Response rate: 53% of graduating students Notes: We haven't worked to increase our response rate but will now use a student-employee to help us secure a response rate of 85% Example C (did not have data) Number accepted to graduate school: n/a Percent of graduating students: n/a Method of measurement: n/a Response rate: n/a Notes: Items will be added to alumni survey, administered three months post-graduation, and monitored with follow-up reminders to secure a response rate of at least 80%**

---

Graduate School Acceptance Rate (new requirement)

**n/a**

---

Method of measurement

**n/a**

---

Response rate

**n/a**

---

Notes

**The alumni 3 month post-graduation survey which was not administered this past year will be reinstated. A question will be added to this survey that will address acceptance into graduate school. The survey will be monitored with follow-up reminders to secure a response rate of at least 80%**

---

Post-graduate  
employment rate  
(newly required)

**Report the number of last year's graduates from the accredited program who indicate they are currently employed (your program needs to determine if it will count part-time, employment outside the PRT profession, if it will subtract out those students from the total count who are not seeking employment for whatever reason, etc.), the percent of the graduating class this number represents, the method of data collection, and the response rate or percent of graduating students for whom you have data. If data are not available for this year, please use the "Notes" space to briefly describe a plan to provide the data in a consistent manner in future annual reports. See examples below: Example A (have data) Number of employed students: 56 Percent of graduating students: 78% Method of measurement: Self-report on department database up to three-months post-graduation. Academic advisor reminds students to submit their employment data during the three-month window. Response Rate: 89% Notes: Not applicable Example B (have data) Number of employed students: 36 Percent of graduating students: 64% Method of measurement: Self-report on department database Response Rate: 44% of graduated students Notes: We haven't ever followed up with students to increase our response rate, we will have our part-time club advisor do that in the future to bring up our response rate to at least 80% Example C (have partial data) Number of employed students: 23 Percent of graduating students: 43% Method of measurement: Anecdotal from academic advisor so not really complete Response Rate: n/a Notes: Items will now be added to alumni survey, administered four months post-graduation by advisor, and monitored with follow-up reminders to secure a response rate of at least 85%**

---

Post-graduate  
employment rate  
(new requirement)

**n/a**

---

Method of  
measurement

**n/a**

---

Response rate

**n/a**

---

Notes

**The alumni 3 month post-graduation survey which was not administered this past year will be reinstated. The survey will be monitored with follow-up reminders to secure a response rate of at least 80%**

---

**Section 5: Narrative Report - Learning Outcomes Assessment** For the next section, please report learning outcomes - one for each of the 7.01, 7.02, and 7.03 (for a total of three measures) of student learning and the related outcomes for each program. These outcomes should be a part of your program's annual assessment plan as indicated in COAPRT standard 2.05.05 and will also be published on the COAPRT Program List webpage. You will complete this for each of your COAPRT accredited programs. For instance, if you have two accredited programs such as a Recreation Program and a Therapeutic Recreation Program, you will submit two sets of learning outcomes - one set for each program. It is strongly suggested that you have your outcomes with you as you complete this questionnaire. TWO of the three outcomes must use direct measures. Some examples of DIRECT measures include the following: Capstone Assignment Quality Comprehensive Examination Internship Evaluation Performance of Relevant Skill Portfolio Evaluation Pre/Post Test Result Presentation Quality Project Quality Standardized Test Result Thesis/Project Quality Video/Audiotape Production Quality Written Assignment Evaluation Writing Exam Result Some examples of INDIRECT measures include the following: Advisory Board Evaluation Alumni Survey Curriculum Review Result Employer Survey Result Exit/Student Interview Result Focus Group Result Graduate School Acceptance Rate Honors/Awards Received by the Program

---

**Section 5-1: Narrative Report - Learning Outcomes Assessment**  
Please provide the following information

---

PROGRAM (include name of program and description): Please provide a short description of this COAPRT program, it will be published on the COAPRT Program online directory.

**Therapeutic Recreation - The Recreation and Park Management Program (housed in the Department of Community and Therapeutic) at the UNC Greensboro, was initially accredited in October of 1981. The program prepares students in two concentrations: 1) Community Recreation and Event Planning, and 2) Therapeutic Recreation. The Therapeutic Recreation (TR) (also known as Recreational Therapy) degree program provides students with requirements necessary to become certified and licensed in North Carolina. TR students take courses such as assessment, clinical procedures, facilitation techniques, abnormal psychology, human development, anatomy/physiology, helping skills, and medical terminology. TR students also can minor in areas such as human development, gerontology, psychology, or sign language.**

---

Provide the program-specific learning outcome consistent with COAPRT Standard 7.01: Students graduating from the program shall demonstrate the following entry-level knowledge: a) the nature and scope of the relevant park, recreation, tourism or related professions and their associated industries; b) techniques and processes used by professionals and workers in these industries; and c) the foundation of the profession in history, science and philosophy.

**7.01a1 - Students demonstrate role and function of the TR professional**

**7.01a2 - Students demonstrate models of service delivery**

**7.01b1 - Students demonstrate entry-level knowledge of laws and regulations**

**7.01b2 - Students demonstrate professional involvement**

**7.01c1 - Students demonstrate knowledge of historical foundations of Therapeutic Recreation**

**7.01c2 - Students demonstrate knowledge of theoretical foundations and service delivery models**

---

Describe the method by which the learning outcome for Standard 7.01 was assessed:

**7.01a1 - Quizzes (2) on assessment plans and interventions in evaluation in CTR 231**

**7.01a2 - Quiz on models of service in CTR 231**

**7.01b1 - Students write a letter to a legislator advocating for an issue or population related to the field of TR/RT**

**7.01b2 - Students record involvement with a professional organization in a portfolio**

**7.01c1 - Students complete an "electronic scavenger hunt" assignment on the internet about the history of RT/TR**

**7.01c2 - Students demonstrate knowledge of theoretical foundations and service delivery models**

---

Indicate whether this outcome measure is Direct or Indirect.

**Direct**

---

Result of the assessment of the learning outcome for Standard 7.01:

**7.01a1 - Fall 2019 Quiz 1 = 34 out of 51 students achieved 80% or higher = 66.6%**

**Fall 2019 Quiz 2 = 48 out of 52 students achieved 80% or higher = 92.3%**

**Spring 2020 = fall only course**

**7.01a2 - Fall 2019 = 32 out of 51 students achieved 80% or higher = 62.7%**

**Spring 2020 = fall only course**

**7.01b1 - Fall 2019 = 33 out of 46 students achieved 80% or higher = 71.7%**

**Spring 2020 = fall only course**

**7.01b2 - Fall 2019 = 36 out of 46 students achieved 80% or higher = 78.3%**

**Spring 2020 = fall only course**

**7.01c1 - Fall 2019 = 50 out of 52 students achieved 80% or higher = 96.2%**

**Spring 2020 = fall only course**

**7.01c2 - Fall 2019 = 49 out of 49 students achieved 80% or higher = 100.0%**

**Spring 2020 = fall only course**

---

Please provide the program-specific learning outcome consistent with COAPRT Standard 7.02. Students graduating from the program shall be able to demonstrate the ability to design, implement, and evaluate services that facilitate targeted human experiences and that embrace personal and cultural dimensions of diversity.

**7.02a - Students demonstrate ability to select, conduct, and evaluate individualized assessment.**

**7.02b1 - Students demonstrate ability to conduct individualized treatment plan.**

**7.02b2 - Students demonstrate ability to select relevant evidence based interventions, facilitation techniques, and modalities.**

**7.02d- Students demonstrate ability to document Therapeutic Recreation Services.**

**7.02e - Students demonstrate ability to evaluate therapeutic recreation services at participant and program level.**

---

Describe the method by which the learning outcome for Standard 7.02 was assessed:

**7.02a - Students work in groups to design a comprehensive assessment profile for a particular population. They identify assessment instruments, evaluate assessment instruments using a rubric, and develop an assessment protocol based on the presenting problems of the clients**

**7.02b1 - Students develop an individualized treatment plan (ITP) based on assessment information given to them (case study). Includes writing goals and objectives, conducting literature searches for evidence-based interventions, developing interventions based on the literature, and a group protocol appropriate to the client's needs**

**7.02b2 - Students, in small groups, develop and design an implementation plan for a 30-45 program for a particular client encountered during a mini-clinic.**

**7.02c- Students are provided with a case study. They identify strengths and areas of improvement for the client and then develop 2 goals and 2 objectives based on the the information. They need to write these statements including all of the components for a goal and a behavioral objective**

**7.02d - Quiz on evaluation of TR services at the participant and program level**

---

Please indicate whether this outcome measure is Direct or Indirect.

**Direct**

---

Result of the assessment of the learning outcome for Standard 7.02:

**7.02a - Fall 2019 = spring only course  
Spring 2020 = 48 out of 49 students achieved 80% or higher = 98.0%**

**7.02b1 - Fall 2019 = 26 out of 32 students achieved 80% or higher = 81.3%  
Spring 2020 = 17 out of 17 students achieved 80% or higher = 100.0%**

**7.02b2 - Fall 2019 = 9 out of 18 students achieved 80% or higher = 50.0%  
Spring 2020 = 27 out of 28 students achieved 80% or higher = 96.4%**

**7.02c- Fall 2019 = 31 out of 32 students achieved 80% or higher = 96.9%  
Spring 2020 = 16 out of 17 students achieved 80% or higher = 94.1%**

**7.02d - Fall 2019 = 8 out of 10 questions were answered correctly by at least 70% of the students = 80.0%  
Spring 2020 = 9 out of 10 questions were answered correctly by at least 70% of the students = 90.0%**

---

Please provide the program-specific learning outcome consistent with COAPRT Standard 7.03. Students graduating from the program shall be able to demonstrate entry-level knowledge about operations and strategic management/administration in parks, recreation, tourism and/or related professions.

**7.03a - Students demonstrate knowledge of regulatory and legal compliance and quality management**

**7.03b - Students demonstrate knowledge of finance and budgeting**

**7.03c - Students demonstrate knowledge of marketing and advocacy**

**7.03d - Students demonstrates knowledge of evidence based practice, research, and impacts**

---

Describe the method by which the learning outcome for Standard 7.03 was assessed:

**7.03a - Students respond to quiz questions about standards and regulations**

**7.03b - Students respond to questions about budgeting and finance on a quiz**

**7.03c - Students complete presentations inside and outside of class advocating for recreational therapy**

**7.03d - Students complete project which includes a section on research and evidence based practices.**

---

Please indicate whether this outcome measure is Direct or Indirect.

**Direct**

---

Result of the assessment of the learning outcome for Standard 7.03:

**7.03a - Fall 2019 = 44 out of 46 students achieved 75% or higher = 95.7%**  
**Spring 2020 = fall only course**

**7.03b - Fall 2019 = 39 out of 46 students achieved 75% or higher = 84.8%**  
**Spring 2020 = fall only course**

**7.03c - Fall 2019 = 34 out of 46 students achieved 80% or higher = 73.9%**  
**Spring 2020 = fall only course**

**7.03d - Fall 2019 = 15 out of 18 students achieved 80% or higher = 83.3%**  
**Spring 2020 = 28 out of 28 students achieved 80% or higher = 100.0%**

---

An important aspect of accreditation is accountability. It is expected that the program annually posts 7.0 series aggregated data and additional evidence reflecting program academic quality and student achievement on their program and/or departmental website. Such information shall be consistent with The Family Educational Rights and Privacy Act (FERPA) requirements (Standard 2.05.05). n/a

---

Please provide a link to the program's website that demonstrates compliance with Standard 2.05.05. <https://hhs.uncg.edu/ctr/accreditation/>

---

It is expected that a program has a practice of informing the public about the harm of degree mills and accreditation mills (Standard 3.06). n/a

---

Please provide a link to the program's website demonstrating compliance with Standard 3.06. <https://hhs.uncg.edu/ctr/accreditation/>

---

It is expected that the program has a practice of informing the public about their COAPRT accredited programs (Standard 3.07). n/a

---

Please provide a link <https://hhs.uncg.edu/ctr/accreditation/> to the program's website demonstrating compliance with Standard 3.07.

---

### Section 7: Program Changes

---

Clearly describe any major changes for the reporting year in the program's strategic plan, curriculum, resources, administration, or other areas of the program directly related to accreditation standards. Please include the Standard number. If there are no major changes in any of these areas, please just indicate "none".

**The only change is the retirement of one faculty member, Dr. Leandra Bedini, who was replaced with a seasoned faculty member, Dr. Brent Wolfe. The transition occurred seamlessly with no lose in FTEs. It should be noted that COVID-19 impacted several learning outcomes as courses were switched to online delivery without notice. We have been quite successful in placing students for internships, but there were some students who were held back a semester due to not being able to secure an internship due to COVID.**

---